

TERMS & CONDITIONS FOR GLAMPING

RESPONSIBILITY

The person making the booking is responsible for the conduct of all the individuals in their party. Please ensure that you read this document and retain for your records. Failure to read and abide by it is no excuse for contravention.

BOOKING CONDITIONS

We reserve the right to decline or terminate the booking of any customers whose party make up or behaviour may be or come to be a nuisance, danger or annoyance to others. In such instances no refunds will be offered. With this in mind our policy is to accept large group bookings or bookings made for celebratory parties at the managers discretion, please contact us if you wish to make a group booking. The Falcon Inn Camping Pods are a tranquil retreat and our facilities are designed to recognise this.

BOOKING CONFIRMATION

Bookings made will only be secure and confirmed on FULL payment. These are non refundable and will only be transferred at the discretion of the management. Payment is required in full at time of booking. A minimum booking of 2 nights are required at weekends and we have a minimum stay of 3 nights over any Bank Holiday periods.

CHANGES AND CANCELLATIONS

We will endeavour to accommodate any changes that you wish to make to your holiday once booked. Should circumstances beyond our control force us to cancel your holiday then we will either offer you a full refund of any monies paid or make alternative arrangement for another time.

ARRIVALS AND DEPARTURES

All customers and visitors are required to call in at reception. Pods are let from 2pm on day of arrival until 10am on the day of departure. For a late departure please enquire with reception, who will be able to assist you further.

USE OF YOUR ACCOMMODATION.

Only those people listed on the booking can occupy your accommodation and use the facilities of the site. Over occupancy will result in additional charges or termination of the booking. No refunds will be offered.

DATA PROTECTION

The information supplied on the booking form will be stored on our computer systems for administrative and marketing purposes only. This information will not be passed on to any third party without your prior consent.